

# GRABER VERTICAL WARRANTY

## HEADRAIL WARRANTY

### TYPE OF WARRANTY

Limited Lifetime

### WHAT IS COVERED

The Super-Vue® and Perfect-Vue™ headrail products are warranted against original defects in materials or workmanship for as long as the original purchaser owns the product provided that:

- (1) the product was properly installed in a residential dwelling;
- (2) the product was made or assembled exclusively from Springs Window Fashions' materials and components;
- (3) Springs Window Fashions recommendations were followed with regard to limitations and specifications.

### WHO IS COVERED

This warranty extends only to you as the original purchaser of the above stated headrail products.

### OBLIGATIONS TO THE CONSUMER

The obligations of Springs Window Fashions are limited to the repair or

replacement of parts or product found to be defective.

Springs Window Fashions is not responsible for shipping costs or labor costs for measuring and taking the blind down or reinstalling the product.

If repairs are made under this warranty, the repairs will be made with like or similar parts.

### WHAT THE WARRANTY DOES NOT COVER

This warranty does not cover conditions or damages caused by accidents, alterations, misuse, or failure to follow instructions for measurement, installation, cleaning or maintenance. In addition, normal wear and tear are not covered by the warranty.

When left for extended periods in direct sunlight, plastics tend to yellow or crack. All cords will eventually wear out. Springs Window Fashions considers these things normal wear and tear and are not covered by this warranty.

**THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES.**

No person is authorized to extend or alter this warranty.

**SPRINGS WINDOW FASHIONS SHALL HAVE NO LIABILITY WHATSOEVER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

### SERVICE

To obtain warranty service contact:  
Customer Service Center  
Blindsgalore.com  
6555 Nancy Ridge Drive  
Suite 100  
San Diego, CA 92121

Warranty claims must be accompanied by the original sales receipt as well as details regarding the nature of the problem, location of the shade, etc.

## LOUVER WARRANTY

### TYPE OF WARRANTY

Three Years

### WHAT IS COVERED

The louvers (vinyl or fabric) for any vertical blind product are warranted against original defects in materials or workmanship up to three (3) years:

- (1) the product was properly installed in a residential dwelling;
- (2) the product was made or assembled exclusively from Springs Window Fashions' materials and components;
- (3) Springs Window Fashions recommendations were followed with regard to limitations and specifications.

### WHO IS COVERED

This warranty extends only to you as the original purchaser of the above stated blind.

### OBLIGATIONS TO THE CONSUMER

The obligations of Springs Window Fashions are limited to the repair or replacement of parts or product found to be defective.

Springs Window Fashions is not responsible for shipping costs or labor costs for measuring and taking the blind down or reinstalling the product.

If repairs are made under this warranty, the repairs will be made with like or similar parts.

### WHAT THE WARRANTY DOES NOT COVER

This warranty does not cover conditions or damages caused by accidents, alterations, misuse, or failure to follow instructions for measurement, installation, cleaning or maintenance. In addition, normal wear and tear are not covered by the warranty.

All fabrics can lose original intensity after long exposure to the sun. When left for extended periods in direct sunlight, plastics tend to yellow or crack. All cords will eventually wear out. Springs Window Fashions considers these things normal wear and tear and are not covered by this warranty.

Fabrics vary from lot to lot and may not exactly match sample swatch or previous purchases.

**THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR**

**ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES.**

No person is authorized to extend or alter this warranty.

**SPRINGS WINDOW FASHIONS SHALL HAVE NO LIABILITY WHATSOEVER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

### SERVICE

To obtain warranty service contact:  
Customer Service Center  
Springs Window Fashions LP  
8467 Route 405 Hwy South  
P.O. Box 500  
Montgomery, PA 17752

Warranty claims must be accompanied by the original sales receipt as well as details regarding the nature of the problem, location of the shade, etc.