

## **Springs Window Fashions Shade Warranty**

### **Type of Warranty**

Limited Lifetime on

- Natural Shades, Roller Shades, Solar Shades, Roman Shades, Cellular Shades, Pleated Shades (with back ladder support), Sliding Panels and painted or stained cornices (unfinished cornices are not warranted).

Three year on

- Standard Pleat (without back ladder support) products.

### **What is Covered**

This product is warranted against original defects in materials or workmanship for as long as the original purchaser owns the product provided that:

1. the product was properly installed in a residential dwelling;
2. the product was made or assembled exclusively from Springs Window Fashions materials and components;
3. Springs Window Fashions recommendations were followed with regard to limitations and specifications.

### **Who is Covered**

This warranty extends only to you as the original purchaser of the above stated product.

### **Obligations to the Consumer**

The obligations of Springs Window Fashions are limited to the repair or replacement of parts or products found to be defective.

Springs Window Fashions is not responsible for shipping costs or labor costs, for measuring and taking the product down or for remeasuring or reinstalling the product.

If repairs are made under this warranty, the repairs will be made with like or similar parts.

### **Motorization**

Components and accessories have a five-year limited warranty. Batteries not included.

### **What the Warranty Does Not Cover**

This warranty does not cover conditions or damages caused by abuse, accidents, alterations, misuse or failure to follow instructions for measurement, installation, use, cleaning or maintenance. Normal wear and tear, including but not limited to the items or occurrences below, is not covered by the warranty.

- Unfinished cornices.
- All fabrics can lose original intensity after long exposure to the sun.
- When left for extended periods in direct sunlight, plastics tend to yellow or crack.
- Some loss of color intensity or discoloration may occur in plastic materials or wood finishes when exposed to direct sunlight over long periods of time.
- Colors may vary from lot to lot and may not exactly match samples of previous purchases.
- All cords will eventually wear out.

Springs Window Fashions considers these items or occurrences normal wear and tear and they are not covered by this warranty.

**THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES.**

No person is authorized to extend or alter this warranty.

SPRINGS WINDOW FASHIONS SHALL HAVE NO LIABILITY WHATSOEVER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

### **Service**

Warranty claims must be accompanied by the original sales receipt as well as details regarding the nature of the problem, location of the product, etc. To obtain warranty service contact:

Customer Service Center

Springs Window Fashions, LLC

8467 Route 405 Highway South

PO Box 500

Montgomery, PA 17752-0500

You may also email [windowfashions@springswindowfashions.com](mailto:windowfashions@springswindowfashions.com) or call 1-800-221-6352

### **Cleaning**

- Cellular, Roller, Solar and Roman Shades are easy to keep looking fresh and new for years. Regular dusting with a feather duster is recommended. When necessary, fabric can be lightly vacuumed with a brush attachment.
- If the Cellular Shade becomes soiled with topical dirt (i.e. dirt that is resting on the surface of the fabric), we recommend that the shade be spot cleaned using a soft cloth or sponge, a mild detergent and warm water. Do not use strong detergents or spot removers. Allow the shade to dry completely before raising.
- Extra care should be used when cleaning Cellular Midnight fabric as the fabric could become permanently creased.
- Due to differences in ultrasonic cleaning operators, we cannot recommend this method of cleaning.
- Dry cleaning is not recommended and will void the warranty.

#### **Roller Shade with scallop**

- When you receive your shade, there may be a slight curl to the scallop. Fully lower the shade and allow to hang for 24–36 hours. This should remove the curl from the scallop.

#### **Roller Shade fabric**

- After installing your shade, you may notice slight creases in fabric. Fully lower the shade and allow to hang for 24–36 hours. If creases are still noticeable, gently steam the materials using a fabric steamer. Allow the shade to dry completely before raising.